



Reading List

Mistake Proofing Webinar June 13, 2013

1- Grout, John. Mistake-Proofing The Design of Healthcare Processes.

Internet: <http://www.ahrq.gov/qual/mistakeproof/> May 2007

2- Hinckley, C. Martin. Make No Mistake!: An Outcome-Based Approach to Mistake-Proofing. Productivity Press, 2001.

3 - Norman, Donald A. The Psychology of Everyday Things. Doubleday, 1988.

4- Norman, Donald A. The Design of Everyday Things. Doubleday, 2002.

5- Reason, James. Human Error. Cambridge University Press, 2000.

6- Singh, H. with L.A. Petersen and E.J. Thomas. Understanding Diagnostic Errors in Medicine: A Lesson from Aviation. Quality & Safety in Healthcare, Vol. 15, pp: 159-164

7- Spath, Patrice. Error Reduction in Health Care, Jossey-Bass Publishers, 2000.